

9-8-8: National Suicide Prevention and Mental Health Crisis System

BE D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

9-8-8 Community Partners
Workgroup August Meeting

August 4, 2022



Agenda

- 1 RESPECT Institute Speaker**
- 2 Discuss the engagement survey and next steps**
- 3 Provide a brief update on 9-8-8 Rollout**
- 4 Group Discussion**
 - Informing your constituents on 9-8-8**
- 5 Next Steps**



Welcome Jessica Smith and Christine Boswell
RESPECT Institute

Engagement Survey and Next Steps



Survey Results



What we heard:

- Keep the current meeting cadence
 - Monthly meetings with the whole group
- Send more information about 9-8-8 between meetings
- Send discussion questions prior to meetings



How we are moving forward:

- Maintaining monthly meetings
- Sharing updates about the first days of 9-8-8 rollout
 - Sending updates about 9-8-8 progress prior to future meetings
- Preparing questions for discussion and sharing with the group prior to monthly meetings
- Sharing resources to read more about 9-8-8 and keep up to date with its progress



Questions?

Update on 9-8-8 Rollout

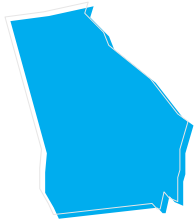


9-8-8
IN GEORGIA

July 16, 2022

9-8-8 rollout began nationwide and in Georgia

Rollout Updates



Georgia has experienced an increase in the number of calls, texts and chats



The Georgia Crisis and Access Line (GCAL) continues to maintain capacity to answer calls, texts and chats



Calls have resulted in an increase of the need for mobile crisis dispatch and active rescue

We will continue to monitor the impacts of 9-8-8 to understand need across Georgia, and partner with state government partners, providers, emergency services, advocates and community partners to support the rollout of 9-8-8.



SAMHSA Policy Academy Initiative

“Ensuring successful 988/911 coordination through the development of guidance and local implementation strategies to support statewide rollout efforts”

The Substance Abuse and Mental Health Services Administration (SAMHSA) has invited Georgia and four other states to participate in a national policy academy focused on state plans for 988/911 collaboration.

- The policy academy offers an opportunity for states to develop detailed operational plans for 988/911 collaboration and receive technical assistance from national resources.
- This initiative is supported by SAMHSA’s GAINS Center for Behavioral and Justice Transformation, which expanding access to services for people with mental and/or substance use disorders who come into contact with the adult criminal justice system.

The policy academy will take place from March through August 2022 and includes:

- Individual state kick-off call
- Individual state team facilitated discussion to brainstorm and gather information
- Policy academy meeting where five states will convene for facilitated breakout and joint sessions to develop a state-level plan
- Post-policy academy technical assistance to continue development of plan

We are identifying partners to participate as part of Georgia’s policy academy team including:

- 911 administrator
- State suicide prevention coordinator
- Law enforcement
- Emergency medical services (EMS)
- Local county/municipality representatives
- Veterans representative

“How does 9-8-8 work?” Animated Video



[How 9-8-8 Works: DBHDD Animated Video](#)

988ga.org resources to share with your constituents

The screenshot displays the 988ga.org website interface. At the top left is the logo for the 988 Suicide & Crisis Lifeline Georgia. A main banner features a man in a blue shirt with the text "There is hope. Connecting anyone experiencing mental health-related distress to compassionate, accessible care and support." A button labeled "Jump to FAQ & RESOURCES" is in the top right. Below the banner is a section titled "What you can do to prepare for the 9-8-8 Rollout:" containing three cards: "For Georgia Residents and" (with a woman's photo), "For Behavioral Health Providers" (with a woman's photo), and "For Law Enforcement" (with a laptop photo and a "Learn More" button). A blue bar below this section reads "Calling 9-8-8: What you need to know". Below this are three cards: "How does 9-8-8 work?" (with a woman on a phone), "When to use 988?" (with a man on a phone), and "More Frequently Asked Questions & Resources" (with a woman on a phone). To the right of these are two more cards: "For Universities" (with a group photo) and "For Medical Providers" (with a doctor and patient photo and a "Learn More" button).

Actions:

- Sign up for the 9-8-8 Readiness Newsletter
- Watch the 9-8-8 Readiness Videos
- Share the relevant factsheets and handouts with your constituents
- Know where to access SAMHSA and 9-8-8 Georgia assets, including Logos, Style Guides and Branding Elements
- Ask questions and make suggestions through the FAQs page



Questions?

Group Discussion

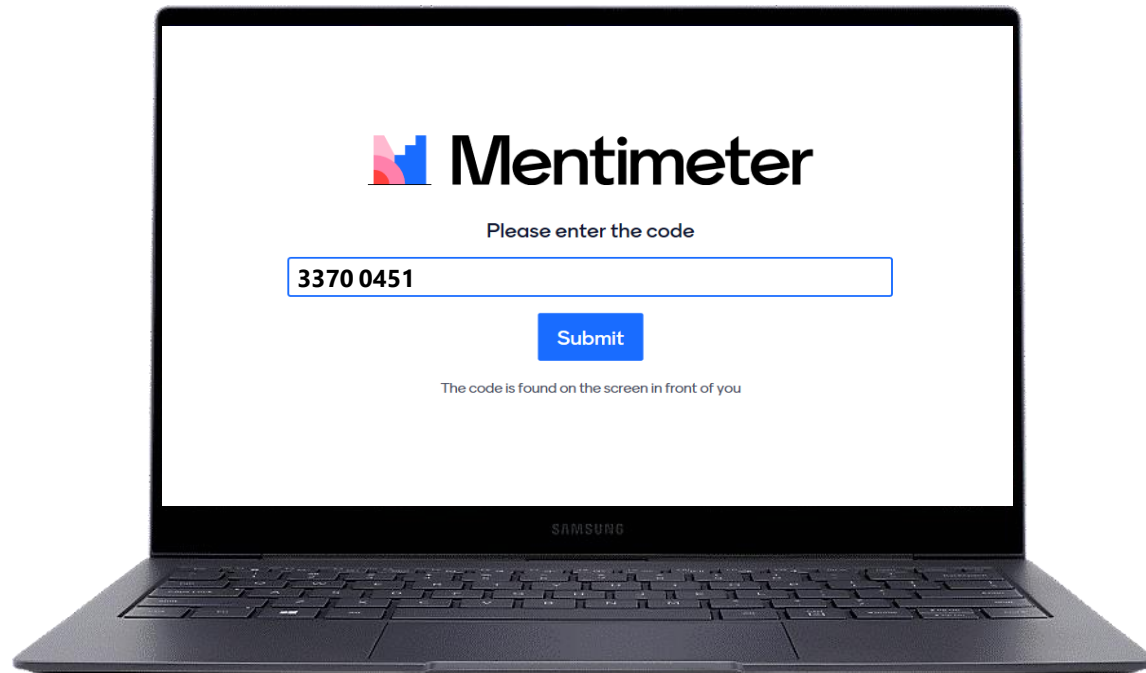
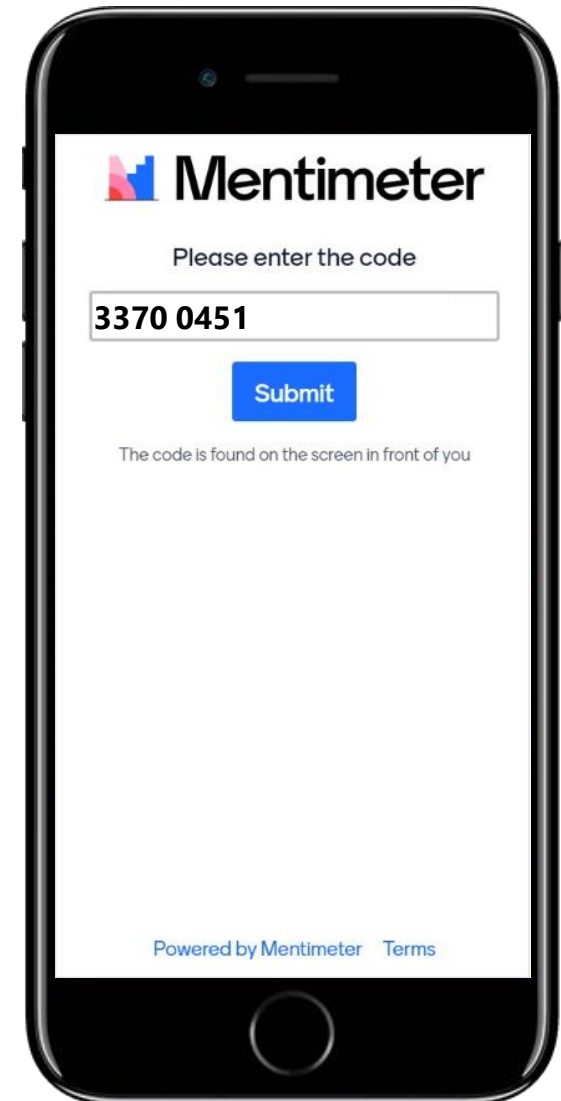
Informing your constituents on 9-8-8



Mentimeter

Today we will be using the web application Mentimeter to answer a few questions.

In preparation, on your phone or computer please navigate to **www.menti.com** and enter the code **3370 0451**



Group Discussion

Informing your constituents on 9-8-8

Discussion Questions

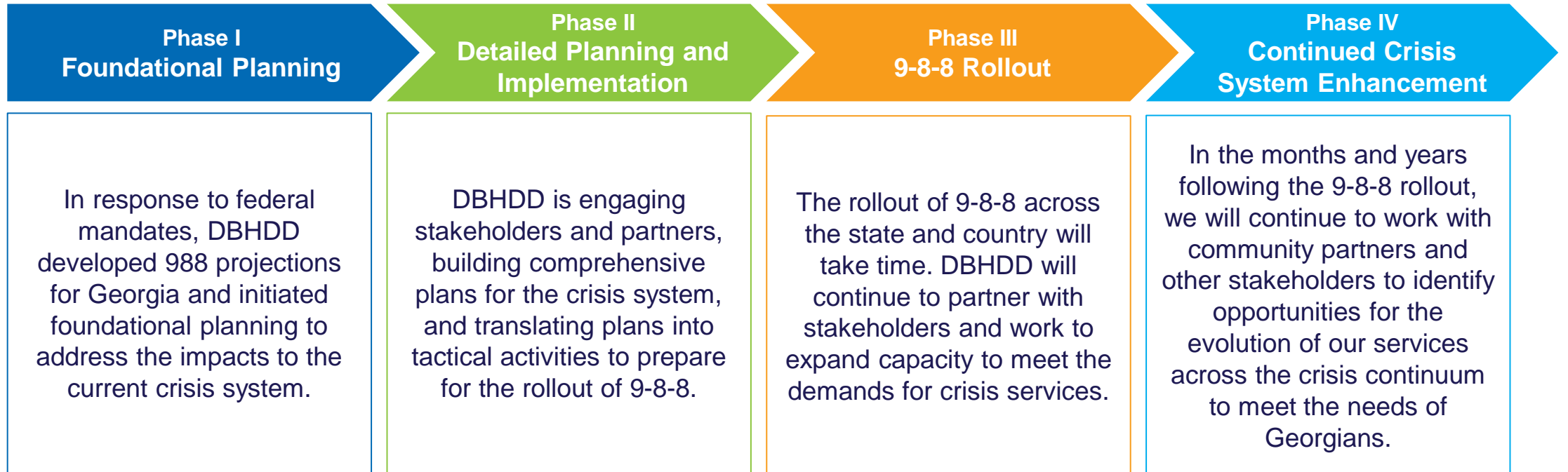
1. For your constituent group, what would be helpful to include on our 988ga.org website to provide information about 9-8-8 in Georgia?
2. What misconceptions or misinformation about 9-8-8 have you seen or heard during these past few weeks?
3. What questions or concerns have you received about 9-8-8 from your network or constituents?
4. What resources could DBHDD provide that would be helpful for you or for your constituents in terms of addressing concerns or misinformation?
5. What types of updates are you interested in hearing about during the “Update on 9-8-8 Rollout” meeting in September?

Next Steps



9-8-8 Planning and Implementation Timeline

July 16, 2022
9-8-8 Rollout Begins



Next Steps

Future Plans and the Path Forward

- **Join our next virtual session in September for a 45-day update on Georgia's 9-8-8 Rollout**
- Be on the lookout for a virtual meeting invitation
- Share August meeting minutes and outputs with attendees
- Continue to:
 - Discuss Georgia's current crisis system and 9-8-8 implementation plans and activities
 - Build community resources, networks, and capacity in collaboration with the formal crisis system to promote access to services
 - Solicit ongoing feedback on the rollout of 9-8-8

Georgia 9-8-8 Contacts

BE D·B·H·D·D

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